

SW-01428A-09-0103
W-01427A-09-0104

ORIGINAL

ARIZONA CORPORATION COMMISS



0000098330

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79180

Date: 5/26/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Wanda

Jacobs

Account Name:

Wanda Jacobs

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

Litchfield Park

CBR:

State:

AZ

Zip: 85340

is:

Utility Company.

Litchfield Park Service Company

Division:

Water

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

*****LITCHFIELD PARK SERVICE COMPANY*****

*****DOCKET NO. SW-01428A-09-0103 & W-01427A-09-0104*****

Consumer is opposed to the rate increase being requested by LPSCO. She states that they live in a Condo with only 2 people and they have no grass or yard to water. The utility wants to raise the rates from \$27.50 to \$47.00 for sewer and also for water. This is unreasonable!!!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5/26/09 I explained to consumer that her opinion would be made part of the permanent docket and that the Commissioners and staff would be getting a copy of her opinion. Closed

End of Comments

Date Completed: 5/26/2009

Opinion No. 2009 - 79180

Arizona Corporation Commission

DOCKETED

MAY 26 2009

DOCKETED BY

[Signature]

RECEIVED
2009 MAY 26 P 4: 05
CORP COMMISSION
DOCKET CONTROL

SW-01428A-09-0103
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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED] 9

Priority: Respond Within Five Days

Opinion No. 2009 79175

Date: 5/26/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Clarence & Sally**

Stotts

Account Name: Clarence & Sally Stotts

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Goodyear

CBR: [REDACTED]

State: AZ

Zip: [REDACTED]

is: E-Mail

Utility Company: **Litchfield Park Service Company**

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

-

*****Litchfield Park Service Company*****
*****Docket No. SW-01428A-09-0103 and W-01427A-09-0104*****

---Original Message---

From: Sally [mailto:[REDACTED]]
Sent: Friday, May 22, 2009 8:26 PM
To: Utilities Div - Mailbox
Subject: LPSCO Proposed 2010 Rate Increase

We received a mailing from Litchfield Park Service Company about the proposed 2010 rate increase for their customers. According to this letter, our monthly water and sewer bill would more than double! Since we are senior citizens on a fixed income, this would dig deeply into our budget. They are proposing a residential sewer charge of \$49, up from \$27.20, and a 3/4" water meter charge of \$42.00, up from \$12.68. Our monthly bill would go from an average of \$40.00 including other fees and taxes to \$91.00 PLUS fees and taxes, easily pushing our bill over \$100.00 per month! A 250% increase is outrageous!

I hope the Arizona Corporation Commission takes a hard look at LPSCO's rate request and comes up with something much more reasonable. Thank you for your consideration.

Sincerely,

Clarence and Sally Stotts

[REDACTED]
Goodyear, AZ [REDACTED]

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

May 26, 2009

Clarence and Sally Stotts

Goodyear, AZ

RE: LITCHFIELD PARK SERVICE COMPANY
DOCKET NO. SW-01428A-09-0103 & W-01427A-09-0104

Dear Mr. & Mrs. Stotts:

Your opinion regarding the Litchfield Park Service Company ("LPSCO") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the LPSCO application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Filed in docket numbers. SW-01428A-09-0103 & W-01427A-09-0104

End of Comments

Date Completed: 5/26/2009

Opinion No. 2009 - 79175
